



Sentillion's Vergence Clinical workstation solution is a mission critical enterprise-wide application. As new departments go live with Vergence, there are opportunities to continually improve adoption and clinical workflow support, thus increasing the return on your Vergence investment. Leveraging expertise in key areas of identity and access management processes and experience with a wide set of deployment environments, this offering will help you fully scope and plan the next phase of your Vergence initiative.

The Sentillion Optimize Program offers an expert analysis of your current Vergence deployment. This review will encompass all aspects of the Vergence implementation including hardware and software, clinical and administrative desktop workflows and access management processes with specific focus on aligning the implementation with an evolving enterprise identity and access management strategy.

Services

- Interview providers (physicians, nurses, other), pharmacists and IT/Security personal to assess IAM solutions impact on their specific roles
- Perform walkthrough observations to observe clinical workflows of different providers in different departments
- Review of the current state and use of Vergence components post-deployment
- Review of identity and access management processes and identify areas for improvement (if appropriate) and recommend additional activities to expand the use of Vergence
- Describe options to rollout to additional departments, as well as enhancements to currently live departments
- Design a solution to implement the next group of users, or new features as appropriate
- Create project plan to implement the next phase of the Vergence deployment

Deliverables

- One Day On-Site Discovery session to review client's implementation, Vergence-supported workflows, and infrastructure.
- Three Days Off-Site creating an assessment report and designing an optimal configuration, tailored to the specific environment and requirements of a particular customer's location.
- Presentation of current use case models and desired changes
- Solution diagram summarizing the desired end-state model
- Implementation roadmap with recommended next steps

For more information, please contact Sentillion at services@sentillion.com or 978.689.9095 ext.500.

About Sentillion

Since 1998, Sentillion has been revolutionizing healthcare IT with award winning, industry recognized identity and access management technology. Sentillion has successfully combined patented technology with a deep understanding of the healthcare industry to deliver a comprehensive set of solutions for single sign-on (SSO), identity management, clinical workstations and desktop virtualization. Sentillion's Vergence solution has been named the KLAS market segment leader for the KLAS Single Sign On market segment for 2009. Sentillion's identity and access management solutions are used daily by over 500,000 caregivers in leading healthcare organizations across North America and Europe. Sentillion is a Microsoft (Nasdaq "MSFT") company. For more information, visit Sentillion at www.sentillion.com.

KLAS Confidential Information. © 2010 KLAS Enterprises, LLC. All rights reserved.
KLAS website: www.KLASresearch.com